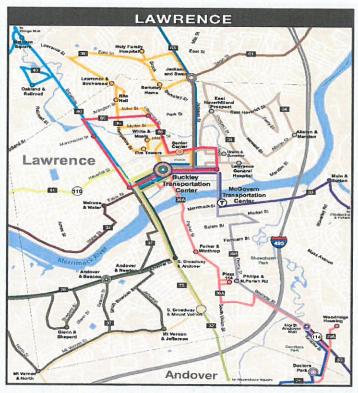
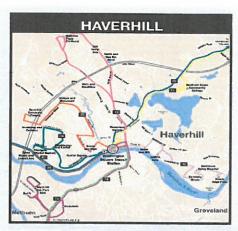


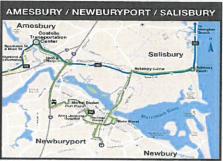
# ANNUAL REPORT

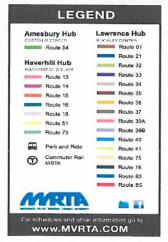
## Fiscal Year FY 2016

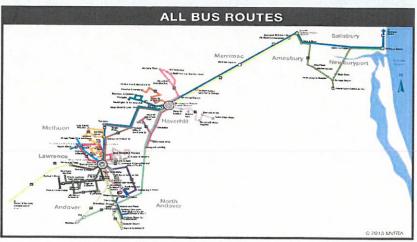
July 1, 2015 – June 30, 2016











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## Message from the Chairperson

On October 11, 1974 the chief elected officials from the Cities of Lawrence and Haverhill and the Towns of Methuen, North Andover and Merrimac met and voted to form the Merrimack Valley Regional Transit Authority. In that first year following the enactment of Chapter 161B of the Massachusetts General Laws, the enabling statute that authorized the formation of Regional Transit Authorities, four other RTAs were formed thus making the MVRTA one of the original five Authorities established under this new statute. In establishing the MVRTA, recognition was given that a locally formed, locally controlled, organization would be available to assist member cities and towns in, not only providing public transportation services that would best meet local needs, but also in the construction and management of the infrastructure to support these services.

The local officials that comprise the MVRTA Advisory Board are well aware of the need to maintain essential public transportation services. The Board also recognizes that the provision of services to member cities and towns is a cooperative effort involving member communities, the Commonwealth of Massachusetts and the Federal Government.

The regional foundation of the MVRTA has allowed member communities to work together to provide public transportation services and infrastructure that are needed in support of the economic, educational, recreational, social development of the Merrimack Valley.

Mayor Daniel Rivera City of Lawrence Chair, MVRTA Advisory Board

#### **MVRTA ADVISORY BOARD**

Member/Municipality Representative

Amesbury Mayor Kenneth Gray (Member)

Evan Kenney (Designee)

Andover Andrew P. Flanagan, Town Manager (Member)

Paul Materazzo (Designee)

Boxford Charles J. Costello, Chairperson, Board of Selectmen (Member)

Georgetown C. David Surface, Chairman, Board of Selectmen (Member)

Michael Farrell, Town Administrator (Designee)

Groveland William F. Dunn, Chairman, Board of Selectmen (Member)

Haverhill Mayor James Fiorentini (Member)

David S. Van Dam (Designee)

Lawrence Mayor Daniel Rivera (Member)

Merrimac Harold Lloyd, Chairperson, Board of Selectmen (Member)

J. Leonard Bachelder (Designee)

Methuen Mayor Steven N. Zanni (Member)

Kathleen B. Colwell (Designee)

Newbury Geoffrey Walker, Chairman, Board of Selectman (Member)

Newburyport Mayor Donna Holaday (Member),

Patricia Moore (Designee)

North Andover Andrew W. Maylor, Town Manager (Member)

Eric Kfoury (Designee)

Rowley Joseph Perry, Chairman, Board of Selectmen (Member)

Salisbury Neil J. Harrington, Town Manager (Member)

Christine Lindbergh (Designee)

West Newbury Joseph Anderson, Chairman, Board of Selectmen (Member)

#### **MVRTA STAFF**

Joseph J. Costanzo, Administrator Mary Ann Bergeron, Director of Finance Priscilla Schiavoni, Administrative Assistant

## Accomplishments In Fiscal Year FY 2016

## A. Capital Accomplishments

#### 1. Five Year Capital Program

The Authority updated its 5 Year Capital Improvement Program for the period FY 2016-2020. Included are the purchase of replacement buses and vans, ongoing planning support, and replacement of support vehicles.

#### 2. Transportation and Economic Development

a. Preliminary Design of Intermodal Parking Facility in the City of Newburyport Efforts to achieve the 30% final design and project bidding were changed during FY 2016 due to local decisions in design, in-town location, and related matters. The 30% design effort was suspended in October 2015, restarted in April 2016, and was suspended again at the end of the fiscal year. Resolution of local issues would be completed in early FY 2017 in order to restart the 30% design effort by the end of the first quarter FY 2017.

#### 3. Implementation of Other Capital Items

The following projects were implemented during the fiscal year:

#### a. Bus Replacement

During the fiscal year, the MVRTA received ten new buses, five were delivered in September 2015 and another five were delivered in May 2016. These new buses replaced two Model Year 1999 and 5 Model Year 2004 transit buses.

#### b. Van Replacement

During the fiscal year, the MVRTA received sixteen new vans. Eleven vans were received in June 2015 and replaced eleven Model Year 2009 vans. These eleven new vans were placed into service in August 2015. Five new vans were delivered in December 2015 and were placed into service in February 2016. Five Model Year 2011 vans were replaced.

#### c. Replacement of Bus/Van Wash System

During the fiscal year came, a new Bus/Van Wash System was purchased and installed. This new system replaced a Model Year 2001 system. The new system would improve both water and soap recycling.

## B. <u>Planning Accomplishments</u>

#### 1. Metropolitan Planning/MPO Process

The MVRTA continued to provide input, review, and comment on various planning documents including the Unified Planning Work Program and four-year Transportation Improvement Program and the Regional Transportation Plan. Meetings of the Merrimack Valley Metropolitan Planning Organization were also attended during the fiscal year.

#### 2. <u>State Wide Public Transit Process</u>

During the fiscal year the MVRTA participated in meetings of the Massachusetts Association of Regional Transit Authorities which covered such issues as State funding of Public Transportation. Also included in this process was continued discussions and meetings with MassDOT staff on various administrative matters concerning RTA funding and administrative matters.

### C. <u>Marketing Accomplishments</u>

The following activities were undertaken during the fiscal year:

- 1. Service on four holidays was advertised
- 2. Continued outreach to community organizations
- 3. New system map was reprinted due to increase in demand
- 4. Informational poster with system map and frequently asked questions was in draft form
- 5. MVRTA presence on Facebook; Twitter continued
- 6. Continued with preparations to develop a MVRTA mobile App
- 7. Customer service guide, route map/schedule updated

## D. <u>Service Accomplishments</u>

#### 1. New Service

- a. In the City of Haverhill, the weekday 90-minute frequency was replaced with a 60-minute timed transfer system with clockface schedule service available from 5:00 a.m.to 6:00 p.m.
- 2. Information on all MVRTA services is available at www.mvrta.com

#### 3. Emergency Response / Security

During the fiscal year, the Authority maintained its emergency response capability in a state of readiness. The Authority's Mass Casualty/Evacuation assets consists of one Ambubus, one Evacuation bus, and two Evacuation vans.

## E. Administrative Accomplishments

During the Fiscal Year, the Advisory Board adopted a FY 2017 Budget to take effect on July 1, 2016. Grants for operating and capital funds were filed with the Federal Transit Administration and were approved, the FY 2015 Annual Audit was prepared and accepted by the Advisory Board and posted to the Authority's website, borrowings were completed to finance operations, and the Five-Year 2017-2021 Capital Plan was prepared and adopted by the Advisory Board.

## FY 2017 Program

The following activities will be undertaken during FY 2017:

#### **Administrative Activities**

Complete all administrative activities including such items as the FY 2016 Annual Report, complete the FY 2016 Annual Audit, adoption of FY 2018 Annual Budget, filing of required Federal Transit Funding Applications, prepare the FY 2018 -2022 Capital Plan, and complete borrowings to finance operations.

#### Capital Activities

Initiate and complete capital projects contained in the FY 2017 element of the 2017 – 2020 capital plan, complete design of the Newburyport Intermodal Parking Facility, initiate construction of this new facility, receive delivery of six new buses.

#### **Planning Activities**

Participation in the Transportation Planning process through attendance at Metropolitan Planning Organization meetings, review and comment will be provided on various planning documents, FY 2017 – 2020 Transportation Improvement Program, the FY 2017 Unified Planning Work Program. Efforts will continue on addressing statewide transit issues through participation in the Massachusetts Association of Regional Transit Authorities.

#### Marketing Activities

The 2017 - 2018 Marketing Plan would continue to be implemented through outreach efforts to various community organizations, expanding locations for MVRTA service material, update the transit system map, create a MVRTA 'App' for smartphone/mobile devices, review MVRTA website for possible updating, and re-market Boston Commuter Services.

#### Service Activities

Prepare an evaluation of new transit services implemented in FY 2015 and FY 2016 (Sunday, Holiday, new weekday services).

#### Special Projects Activities

During the fiscal year, the MVRTA will update its 2012 Strategic Plan, implement the Regional Transit Plan, implement Technology-based system to access MVRTA service information.

## APPENDIX A

## Overview of the MVRTA

- I. Introduction
- II. Important Features
- III. Description of Service

#### **OVERVIEW**

OF

#### MERRIMACK VALLEY REGIONAL TRANSIT AUTHORITY

#### I. INTRODUCTION

In addition to the Massachusetts Bay Transportation Authority (MBTA), which provides public transportation to the Greater Boston area, public transportation in Massachusetts is provided by a network of 15 Regional Transit Authorities (RTAs) enabled in 1974 with the passage of Chapter 161B of the Massachusetts General Laws. RTA's are body politics and political subdivisions of the Commonwealth. Chapter 161B defines the overall structure and functioning of RTAs. The Merrimack Valley Regional Transit Authority (MVRTA) was established on October 11, 1974. It was one of the original transit authorities created by Chapter 161B of the Massachusetts General Laws.

MVRTA began service in Fiscal Year 1976 in the City of Haverhill and expanded over the next three years to include the City of Lawrence and the Towns of North Andover, Methuen, and Andover. Ten neighboring communities (Boxford, Groveland, Merrimac, Newbury, Rowley, Amesbury, Newburyport, West Newbury, Salisbury and Georgetown) also joined the Authority. Presently, the communities of Haverhill, Lawrence, Andover, North Andover, Methuen, Merrimac, Amesbury, Newburyport, Boxford, Groveland, Salisbury, Georgetown, West Newbury, and Newbury receive service.

#### II. IMPORTANT FEATURES OF THE MVRTA

There are several innovative features incorporated into the original legislation that provide for local control in the development of the local service design and a cooperative working relationship between MVRTA and private transportation providers. These important features are described below.

#### A. Self-Selecting Membership

Cities and towns are free to choose to join or not join MVRTA. Member communities can also vote to withdraw from MVRTA or switch to another Authority. This discontinuation or change in membership can be made by a vote of residents at a regular election. It should be noted, though, that while this option exists, no community has actually felt the need to withdraw from MVRTA. This ability to fully control community participation in MVRTA is an example of local control.

#### B. Local Control of Service Design and Community Assessments

In addition to being able to control their membership in MVRTA, cities and towns also determine the type and level of service they receive. As appropriate, communities can request fixed route service, paratransit service, or both, and can specify the days and hours of operation and other level of service

features. Member communities therefore pay only for the service they specifically request. Communities may even elect to receive no service and be assessed no share of operating costs.

### C. Requirement for Contracted Operations

Chapter 161B also requires MVRTA to contract for the operation of service and, periodically, the management and operation of fixed route service and paratransit is competitively purchased.

#### D. MVRTA Funding

MVRTA services are funded by a combination of federal, state and local subsidies and revenues generated from fares and other miscellaneous sources such as advertising on transit vehicles. The primary sources of public capital and operating funds which are currently utilized by the MVRTA are described below, along with the mechanism by which state and local funds are distributed to the MVRTA.

#### 1. Federal Funding – Capital/Operating Assistance

The Federal Transit Administration funds public transportation services through a number of discretionary and formula grant programs. The principal source of Federal Assistance is:

a. USC Sec. 5307: Urbanized Area Formula Program
Capital funds are provided for the purchase of vehicles and equipment, and the
construction and rehabilitation of garages, terminals and other facilities. Capital funds may
be used to subsidize preventive maintenance costs and the cost associated with Americans
with Disabilities Act Service. These grants provide up to 80% of the costs of a capital project
and for preventive maintenance and ADA expenses; the remaining costs of a capital project
are required to come from non-federal sources. Operating Assistance is also available
through this program up to 50% of the net cost of the service.

### 2. State and Local Funding – Operating Assistance

- a. With the passage of the Transportation Finance Bill in June 2013, State Contract Assistance is now present fiscal year funded. State Assistance is made available in three payments during the fiscal year.
- b. The local share of the MVRTA's service is assessed upon the member cities and towns by the State Treasurer, and then deducted from the distribution of local aid made by the State Comptroller to the communities through the "cherry sheets." Proposition 2 ½ limits the growth in local assessments to 2.5% of the previous year's assessments, excluding any increase due to the institution of new services.

When the MBTA "forward funding" legislation was passed in calendar year 2000, the MBTA District was expanded to include 190 cities and towns. This expanded district includes all Merrimack Valley communities. This expansion was designed to broaden the assessment base of the MBTA. Included in this legislation, however, was the provision that a 100%

credit be given by the MBTA to any community within a RTA district receiving RTA services. As an example, in FY 2016 Community A has a RTA assessment of \$100 and a MBTA assessment of \$50, then Community A receives a 100% credit and no MBTA assessment. Conversely, Community B has a RTA assessment of \$100 but a MBTA assessment of \$150, then Community B receives a credit for \$100, and pays the MBTA \$50. However, in Community B's case, there is the option to add \$50 more of MVRTA service and receive the 100% credit.

#### c. State Funding - Capital Assistance

State assistance for MVRTA capital projects is available through a program financed with state transportation bond funds: the Regional Transit Authority Capital Assistance program (RTACAP).

RTACAP, which was begun in 1986, funds projects such as the purchase or rehabilitation of vehicles and the construction or renovation of facilities. MVRTA, with access to federal capital assistance, has used RTACAP funds to provide the non-federal share (typically 20%) of capital projects.

#### III. Description of Services

The MVRTA provides several types of transportation service for its member communities. This includes fixed route service, paratransit service for seniors and persons with disabilities, a seasonal bus route to Salisbury and Hampton Beach, and commuter service to Boston. Each of these services is described below.

#### A. Local Fixed Route Bus Service

The MVRTA fixed route bus system is comprised of 24 routes serving the communities of Lawrence, Haverhill, Methuen, Andover, North Andover, Merrimac, Amesbury, Newburyport, and Salisbury. Five different types of fixed route service are provided, as follows:

- 17 local routes
- 4 intercity (Haverhill/Lawrence; Lawrence/Lowell; Haverhill/Amesbury; and, Amesbury/Salisbury)
- 1 seasonal route (Lawrence, Methuen, Haverhill, Merrimac, Amesbury to Salisbury and Hampton Beach).
- 2 weekday employment routes in Lawrence and Haverhill providing service to major employers such as Raytheon and the IRS.

The MVRTA was one of the first transit authorities in the state to embrace the policy of providing fixed route bus service that is accessible to persons with disabilities. Long before the 1990 Americans with Disabilities Act, the MVRTA committed to purchasing buses that were wheelchair-lift equipped. As a result, starting in 1988, all of the MVRTA's fixed route buses have been lift-equipped, and the service is fully accessible to persons with disabilities.

#### B. Transportation for Seniors and Persons With Disabilities

To better serve persons with disabilities who are unable to use fixed route bus service and for senior citizens, the MVRTA offers EZ Trans Service, a shared-ride van service.

#### C. Ring and Ride Service

This flexible service is provided in the towns of Georgetown, Groveland, Boxford, Newbury, and West Newbury and serves the general population and persons over 60, respectively, depending on the community.

#### D. Ring and Ride Route 42, 22, 54, and 14

This flexible service is provided along former bus Routes 42 in Methuen and 22 in Andover, and Route 14 in Haverhill.

#### E. Commuter Bus Service to Boston

- a. Commuter Bus Service from the Methuen Park and Ride, McGovern Transportation Center in Lawrence, and Shawsheen Square, and Faith Lutheran Park and Ride in Andover to Boston is provided on weekdays with four inbound and five outbound trips. Buses leave the Methuen Park & Ride at 6:00, 6:30, 7:00, and 7:15 a.m. and return from Boston at 4:45, 5:00, 5:15, 5:30, and 6:00 p.m.
- b. Commuter Bus Service from the West Mill in North Andover to Boston is provided on weekdays with one inbound trip to Boston leaving at 6:20 am and one outbound from Boston leaving at 5:30 pm.
- F. All Service Information is available at www.mvrta.com

## APPENDIX B

## Service Information

- A. Local Bus Service
  - 1. Service Information
  - 2. Ridership by Route FY 2012 FY 2016
- B. Special Services Trips by Community
- C. Ring & Ride Trips by Community
- D. Boston Commuter Service Information
- E. Fare Schedule FY 2016

## A. Local Bus Service

## 1. Service Information

		Actual FY 2016	Projected FY 2017
1.	Number of buses	47	47
2.	Number of buses with wheelchair lifts	47	47
3.	Number of buses in service:		
	Weekdays (peak hours)	39	39
	Saturdays	19	19
	Sunday	16	15
4.	Revenue miles	1,447,544	1,497,069
5.	Number of passengers	2,285,958	2,354,537

## RIDERSHIP BY ROUTE

	ROUTE	FY 12	FY 13	FY 14	FY 15	FY 16
Haverhill Based Routes	13 Main Street/North Avenue	44,377	48,437	54,063	63,475	79,317
	14 Ward Hill/ Bradford	26,797	30,886	31,368	30,843	34,457
	15 Hilldale Avenue	19,287	23,077	23,115	23,291	37,308
	16 Washington Street	25,689	34,277	36,397	37,373	42,490
	18 Riverside	30,490	30,491	31,782	27,780	31,552
	51 Haverhill/Newburyport	128,032	122,358	117,888	109,127	104,789
	51 Newburyport Summer Shuttle				214	570
	54 Ames/Nbpt/Salis	74,725	88,047	82,776	83,123	83,538
	56 NECC Express			13,795	10,174	5,867
	TOTALS	349,412	377,573	391,184	385,400	419,888
Lawrence Based Routes	01 Lawrence/Haverhill	341,047	344,473	362,949	409,174	429,312
	32 Andover	102,181	98,461	98,999	108,986	113,476
	33 North Andover	76,083	79,829	90,089	93,803	95,162
	33A N.A. Shuttle	1,584	1,099	1,518	2	0
	34 Prospect Hill	91,870	89,974	86,043	88,402	91,151
	35 Water Street	105,203	101,620	101,251	106,139	110,700
	36 Holy Family Hospital	109,614	117,820	116,408	115,936	115,131
	37 Beacon Street	107,788	101,049	98,750	107,472	128,373
	39A Colonial Heights	135,541	138,216	133,943	126,456	135,506
	39B Philips Street	110,831	103,192	106,539	132,254	129,500
	40 Methuen Square	99,012	102,734	112,705	124,061	132,376
	41 Lawrence / Lowell	239,634	244,943	262,904	287,695	297,929
	85 Lawrence Downtown				30,867	38,412
	TOTALS	1,520,388	1,523,410	1,572,098	1,731,247	1,817,028
Employment	Haverhill	14,943	15,186	12,498	11,118	10,992
Routes	Lawrence	4,643	4,923	6,755	5,584	5,124
	76 River Road	0	7,495	15,827	19,729	4,254
		19,586	27,604	35,080	36,431	20,370
Andover Routes	21 Andover Shuttle	18,994	21,965	22,039	19,208	23,728
Summer Route	83 Salisbury/Hampton Beaches	3,913	4,115	3,880	3,631	4,944
	TOTALS	1,912,293	1,954,667	2,024,281	2,175,917	2,285,958

## B. Special Services Trips: EZ Trans Service

## ADA

## NON ADA

	2012	2013	2014	2015	2016	2012	2013	2014	2015	2016
Amesbury	3,051	2,381	2,280	2,858	3,800	1,193	1,204	523	611	357
Andover	2,510	2,758	2,822	2,203	3,242	359	383	656	528	586
Haverhill	12,395	13,385	12,937	13,162	12,970	955	382	536	679	480
Lawrence	6,807	5,990	6,786	5,715	6,611	988	769	738	938	707
Merrimac	806	1,345	1,348	1,066	1,748	36	38	62	60	104
Methuen	15,418	14,686	14,868	14,861	12,976	8,925	8,529	7,857	5,759	6,308
Newburyport	1,122	1,231	1,307	876	845	6	75	53	14	19
N. Andover	3,565	3,769	3,417	4,557	3,653	980	954	1,070	1,259	854
Salisbury	1,972	1,745	1,896	1,117	1,773	211	273	328	86	133
TOTALS	47,646	47,290	47,661	46,415	47,618	13,653	12,607	11,823	9,934	9,548

## TOTAL ADA /NON-ADA

	2012	2013	2014	2015	2016
Amesbury	4,244	3,585	2,803	3,469	4,157
Andover	2,869	3,141	3,478	2,731	3,828
Haverhill	13,350	13,767	13,473	13,841	13,450
Lawrence	7,795	6,759	7,524	6,653	7,318
Merrimac	842	1,383	1,410	1,126	1,852
Methuen	24,343	23,215	22,725	20,620	19,284
Newburyport	1,128	1,306	1,360	890	864
N. Andover	4,545	4,723	4,487	5,816	4,507
Salisbury	2,183	2,018	2,224	1,203	1,906
TOTALS	61,299	59,897	59,484	56,349	57,166

## C. Ring and Ride (Trips Provided)

SERVICE	FY 12	FY 13	FY 14	FY 15	FY 16
Georgetown	3,804	2,988	3,240	2,853	3,126
Groveland	965	1,610	1,903	1,012	840
Boxford	146	625	466	325	14
West Newbury	139	143	115	62	142
Rte 42 Methuen	354	360	401	338	372
Rte 22 Andover	0	0	0	0	0
Newbury	182	616	448	923	1,003
Rte 54 Newburyport	6	6	5	0	0
Salisbury	0	0	209	154	300
Rte 28, Salem NH	0	0	209	126	229
Route 14				100	106
TOTAL	5,596	6,348	6,787	5,793	6,132

## D. Boston Commuter Bus (Methuen, Lawrence, Andover)

	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
Weekdays of Service	250	250	250	252	255
Revenue Hours	5,167	5,167	4,391	4,804	5,027
Revenue Miles	56,985	56,985	73,266	80,299	85,278
<u>Passengers</u>	52,175	63,470	63,207	62,634	63,703

## Boston Commuter Bus (North Andover)

	FY 2015	FY 2016
Weekdays of Service	61	254
Revenue Hours	183	1,009
Revenue Miles	4,184	20,544
Passengers	360	1,924

## **FARE SCHEDULE FOR FY 2017**

	Fare		
<b>Service</b>	Category	Cash	Fares
			way)
A. Local Bus			
	Full Fare	\$	1.25
	Senior Citizens Age 60 and over	\$	.60
	Transportation Disabled	\$	.60
	Students — ages 13 - 17		
	on school days from		
	7 - 8:30 a.m. and 2 - 3:30 p.m.	\$	.60
	Children — ages 6 - 12	\$	.60
	Children — ages 5 and under with an adult		Free
	Transfers		Free
	Salisbury Beach (seasonal July-August)	\$	2.00
	Hampton Beach (seasonal July-August)	\$	3.00
	Passes 31 Day Unlimited Ride Full Fare Half Fare Full Fare Day Pass Half Fare Day Pass	\$ 1 \$	
	Stored Value Fares Adult Senior / Disabled Salisbury Beach Hampton Beach	\$	1.00 .50 2.00 3.00

## ATTACHMENT B-7 (continued)

#### One Way Cash Fare

#### B. EZ Trans

1. ADA Service

a. Trip within 3/4 mile bus corridor

\$2.00 (1)

(Service Area: Lawrence, Methuen, Andover, No. Andover, Haverhill, Amesbury, Newburyport, Merrimac, Salisbury)

b. Trip between any community within

\$2.00 (1)

3/4 mile bus corridor

(1) Ticket books are available for 10 or 20 rides priced at \$20 or \$40 respectively

#### 2. Non ADA Service

a. Trip within a community

by zone (2)

b.Trip between any community (See fare schedule below)

by zone (2)

(2) \$3.00 Travel within one zone; 10 and 20 ride ticket books are being sold through Councils on Aging or by mail for \$2.00 per ticket or \$20 and \$40 per book

## EZ TRANS NON-ADA SERVICE FARE SCHEDULE EFFECTIVE 7/1/02 CASH FARE (One Way)

	Hav	Law	Meth	And.	No. And.	Ames.	Nbpt	Merrimac
Haverhill	3.00	5.00	5.00	5.00	5.00	5.00	5.00	3.00
Lawrence	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
Methuen	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
Andover	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
No. Andover	5.00	3.00	3.00	3.00	3.00	9.00	9.00	5.00
Amesbury	5.00	9.00	9.00	9.00	9.00	3.00	3.00	5.00
Newburyport	5.00	9.00	9.00	9.00	9.00	3.00	3.00	5.00
Merrimac	3.00	5.00	5.00	5.00	5.00	5.00	5.00	3.00

Zone A: Lawrence, Methuen, Andover, No. Andover

Zone B: Haverhill, Merrimac Zone C: Amesbury, Newburyport

## C. Ring & Ride

Rte. 42 West Methuen Ring & Ride Service, \$2.00 Rte. 22 Andover/Ballardvale
 Ring & Ride Service: Georgetown, Groveland \$2.00 Boxford, West Newbury, Newbury

#### D. Commuter Bus

 Cash Fare
 \$6.00

 Pass (10-ride)
 \$5.00

 Stored Value
 \$5.00

## APPENDIX C

## PROGRAM FOR MASS TRANSPORTATION

#### A. Bus Service

Various improvements have been identified in the Regional Transit Plan for the Fixed Route Bus Service provided to member cities and towns. Available financing will be secured before these improvements are implemented.

PHASE 1 FY 2017: July 1, 2016- June 30, 2017

- Based upon demand, Sunday service was adjusted to 8:00AM- 6:00PM on all Routes.
- Sunday service on Route 85 Downtown Lawrence Shuttle was eliminated
- Saturday service on Route 85 was reduced to hourly service and an interline with Route
   37 was established
- Effective September 8, 2016, on weekdays only, all Haverhill based Routes (13,14,15,16, and 18) operated on 60-minute clock face headways

PHASE 2 FY 2017: July 1, 2016- June 30, 2017

- Route 36, Holy Family- realignment of Route 36 back to its original configuration: realignment
  of this Route however is heavily dependent upon restoration of the Route 38. Therefore any
  proposed changes must occur in tandem.
- Extend evening span of service to 9:00PM on weekdays
- Extend evening span of service to 7:00PM on Saturdays
- Increase Weekend frequencies on all Haverhill based Routes to 60 minutes with clock face schedules

#### **NEW ROUTES:**

- Route 38 Hampshire Street- this Route will be restored back to its original alignment which will allow Route 36 to be restored back into its original alignment as well.
- Route 42 West Methuen- This Route will originate at Buckley Transportation Center and service the following areas: Common Street, Broadway, Haverhill Street, Merrimack Plaza, Green Street, Lowell Street, Hampshire Street, Charles Street, Pleasant Street, Pleasant Valley Street and the Loop.
- Route 57 Newburyport Downtown Shuttle- this Route will provide service between Port Plaza and the Newburyport Commuter Rail Train Station via High Street, Anna Jacques Hospital and Downtown Newburyport.

PHASE 3 FY 2018: July 1, 2017- June 30, 2018

- Improve weekday frequencies on all Lawrence based routes to 30 minute service all day until 7:00PM;
   between 7:00PM- 9:00PM, service will be hourly.
- Improve Saturday frequency on Routes 01and 41 to 30 minutes all day

Starting in FY 2017, the following identified needs will re-enter the planning process for more refined review and analysis:

- Provide transportation to accommodate second and third shift employment
- Provide more intra-community circulators in other communities for example, Amesbury, Newburyport, Salisbury (similar to Route 85 in Lawrence)
- Improve Inter-Regional travel with more direct service, for example, Lawrence to Newburyport or Lawrence to Haverhill (by-passing the Loop in Methuen either with a separate bus or on certain trips).
- Bus service in West Newbury
- Bus service along the Route 133 corridor in Andover
- Public transit service on Route 114 (Middleton, Danvers, Peabody, Salem)

#### B. <u>Elderly and Disabled Transportation</u>

Continue provision of ADA and Non – ADA service in MVRTA communities receiving fixed route service in FY 2017

## C. Ring and Ride

Continue to provide this service and review during FY 2017

#### D. <u>Boston Commuter Service</u>

Continue provision of service to Boston during FY 2017

# MERRIMACK VALLEY REGIONAL TRANSIT AUTHORITY

(A Component Unit of the Massachusetts Department of Transportation)

FINANCIAL STATEMENTS, REQUIRED SUPPLEMENTARY INFORMATION, AND SUPPLEMENTARY INFORMATION

YEAR ENDED JUNE 30, 2016

(WITH INDEPENDENT AUDITOR'S REPORT THEREON)